

STATE GOVERNMENT SURPEME COURT

Requirements

- Install a unified case management system across the entire State
- Allow citizens to file cases electronically over the Internet
- Send out notifications when the workflow has been triggered
- Detailed logging & tracking information for all transactions through the system
- Securely transmit large file attachments even when the recipient cannot receive large messages/files due to mailbox size limitations/restrictions

Solution & Results

Using DataMotion's SecureMail Automation solution, citizens are now able to go to the State Supreme Court's E-Filing website & request a document (or set of documents) pertaining to a specific court case & the system is able to transmit the document(s) securely to the citizen/recipient.

Concurrently, the State employees needed to be able to securely transmit sensitive information pertaining to a case without having to train all 2,300+ employees within the State agency. Using a combination of DataMotion's SecureMail solution and the policy-based SecureMail Gateway filter, all outbound messages are scanned for sensitive information and transmitted securely when a rule and/or policy has been triggered.

STATE GOVERNMENT DEPARTMENT OF LAW ENFORCEMENT

Requirements

- Electronically deliver sensitive data to a wide range of consumer, business and government users in a secure manner
- Handle millions of transactions while allowing easy retrieval of individual documents
- Run on-premise to work alongside internal background check processing systems
- Offer enterprise reliability and fault tolerance
- Be easy-to-use and maintain for operations staff
- Integrate with the agency's branding
- Scale several fold as new legislation greatly expands the volume of background checks to be delivered

CONTACT US WITH QUESTIONS:

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Solution & Results

The State chose DataMotion's SecureMail Automation solution because of its established track record for providing scalability, enterprise capabilities, and lights-out operations. A wide range of delivery options suited to the needs of both individuals and business partners was another factor.

With SecureMail Automation, the State eliminated major courier expenses for each background check delivered, while increasing document security, tracking and retrieval. And because costs were greatly reduced, their fulfillment operation, which was once operating at a loss, is now a major profit center.

With the automated side of secure delivery taken care of, SecureMail was then installed on agency desktops, allowing employees to safely communicate from within Microsoft Outlook to citizens, government agencies and businesses. SecureMail has allowed them to process law enforcement issues in a much more rapid, cost effective manner than the fax, postal and courier methods used in the past. In addition, external users can securely communicate back to State employees, providing a convenient, secure and rapid method to interact with the agency.

STATE GOVERNMENT DEPARTMENT OF JUSTICE

Requirements

- Send out information via email containing Personally Identifiable Information (PII)
- Replace existing legacy solution that was 20+ years old
- Use policy-based encryption
- Enable end users to transmit large files existing file limit(s) in Exchange
- Provide this service to other legal entities within the State
- Have full control over the system and bring the solution entirely into their data center

Solution & Results

After an in-depth Proof-of-Concept (PoC), the agency was able to easily & quickly transition away from the legacy system without disrupting their existing workflow. The DataMotion Platform provided a reference architecture that would allow them to provision & manage the solution as a service to other legal entities in the State as well as protect internal communications.

Furthermore, the agency had specific requirements for delivery notifications including the ability to suppress notifications for some groups and customize notifications for others. Given the platform's architecture, they were able to integrate into existing systems and workflows via DataMotion's open Application Programming Interface (API).

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STATE GOVERNMENT DEPARTMENT OF CHILDREN AND FAMILIES

Requirements

- Meeting HIPAA privacy/security requirements for collecting sensitive data
- Short time frame to begin collecting data due to change in reporting mandate
- Collecting data securely from many disparate constituents, who use varying levels of technology
- Integrate with the agency's existing websites and technology
- Easy to use and set up
- Trusted secure infrastructure that meets HIPAA and other regulatory/privacy requirements
- Securely automate the collection of sensitive data, in a standardized manner

Solution & Results

Data for the project had to be collected from various individuals and organizations around the State. The agency had no control over technologies used by the different constituents, so the process had to be very easy to use while maintaining compliance with HIPAA regulations. Collecting data on paper forms was creating an inefficient process for aggregating, analyzing and reporting on the data.

DataMotion SecureForms were placed on a special landing page on the agency's public website. When data needed to be reported, the provider can come to the website, fill out the form and submit it. They then see a landing page giving them other available resources. All they need is Internet access to submit the report.

Using the analyzed aggregated data enabled the agency to more efficiently provide needed services to the areas of the State most in need, providing better care at lower cost. The secure, automated forms also meet the requirements for HIPAA security and privacy compliance while meeting State mandates to collect data within a short timeframe.

CONTACT ENVOY DATA FOR PRICING AND MORE INFORMATION

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